

Google Workspace for Education Auditing

Ensuring the security and compliance of your Google Workspace for Education environment is paramount for efficient management and safeguarding of your student data and school resources. To achieve best practices in security compliance, we recommend following these steps.

This guide is designed to assist you in gaining enhanced control and visibility, configuring alerts, and achieving reporting standards, whether you're striving for FERPA, COPPA or CIPA compliance, or simply seeking to improve your management practices.

Google Workspace for Education Auditing Task List

1. Access Management Audit:

An Access Management Audit verifies user permissions, removes inactive accounts, and monitors external document sharing for compliance.

Review user accounts to ensure that only authorized teachers and students have access.

Verify that former students, staff members or other non-active users are suspended, archived or deleted.

Check for any external sharing of internal documents and ensure it complies with school policies.

Notes:

2. Administrator Role Audit:

Ensures only authorized personnel possess elevated access and tracks their activity to maintain security and accountability.

Ensure that only a few trusted individuals have administrative access.

Review the list of admins periodically and adjust their permissions according to their job requirements.



3. Student Well-being Audit:

Addresses content monitoring in the classroom to ensure mental health and well-being of all students.

	Check online content filtering rules, especially for YouTube.
	Enable Google Safe Search and consider additional web monitoring tools to block or restrict access to inappropriate websites.
	Monitor student activity in the class and set up real-time alerts for misbehaviour.
	Check the security dashboard for any suspicious activity.
	Notes:
4	. Application Audit:
	Scrutinizes third-party and custom apps for authorized use, permissions, compliance, and security risks.
	Assess third-party apps connected to your Google Workspace and revoke any that are unnecessary or not compliant with your security standards.
	Regularly review API permissions for any unusual or unauthorized access.
	Notes:
5	. Drive and Shared Drives Audit:
	Examines file access, ownership, sharing settings, and content compliance for data security and governance.
	Review sharing settings to ensure sensitive information is not shared with the wrong people or groups.
	Audit files in Drive to check for proper ownership, especially for users who have left the school.
	Notes:



6. Security Audit:

A Security Audit comprehensively evaluates Google Workspace settings and configurations to identify and address potential vulnerabilities. Set up alerts for unusual activities, like an unexpected increase in file sharing or login attempts from unusual locations. Ensure 2-factor authentication is enabled for all users. Regularly update the password policies and enforce strong password requirements. **Notes:** 7. Email Compliance and Security Audit: Examines routing, authentication, and forwarding to ensure data protection, prevent spoofing, and minimize leakage. Review email routing and delivery settings to ensure compliance with data protection laws. Check for proper email authentication with SPF, DKIM, and DMARC records to prevent email spoofing. Audit any email forwarding rules to prevent data leakage. **Notes:**

8. Compliance Audit:

Evaluates configurations, user activity, and data handling against relevant regulations and internal policies.

If your school is subject to regulations like GDPR, CIPA, etc., ensure that your Google Workspace settings comply with these standards.
Use Google Vault to set up retention policies and legal holds appropriately.
Notes:





9. Training and Policy Audit:

Verifies effectiveness of security training and assesses employee compliance with security policies, identifying areas for improvement.

Ш	Ensure that all teachers and students are trained on how to use Google Workspace securely.
	Make sure your school's policies for data handling are up-to-date and aligned with features and services provided by Google Workspace.
	Notes:
10	. Use Google Workspace Audit Logs:
	Gain insights into user actions and system events to strengthen security, accountability, and data governance.
	Utilize the reports and audit logs provided by Google Workspace to get insights into various aspects of your environment, such as login activity, Admin activity, OAuth Token activity, etc.
	Notes:

Remember:

Conduct regular audits to ensure ongoing compliance and security, depending on the size of your school.

